

PRINCE2 2017 Update FAQs

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1 General questions

1.1 WHAT IS PRINCE2?

PRINCE2 is firmly established as the world's most practiced method for project management and is globally recognized for delivering successful projects.

The Best Practice represented by the PRINCE2 method is supported by a scheme that offers three levels of certification: Foundation, Practitioner, and Professional. Alongside this, there is a membership scheme that offers project management professionals a wide range of content designed to help them achieve exam success, excel in their professional roles, and advance their careers.

The PRINCE2 method is comprised of seven themes, principles, and processes and equips Practitioners with the skills and knowledge to manage projects in a range of environments.

1.2 WHAT IS HAPPENING TO PRINCE2 IN 2017?

Mid-2017 marks the arrival of the updated PRINCE2 guidance (*Managing Successful Projects with PRINCE2*) and new Foundation and Practitioner examinations. Together, these form the PRINCE2 2017 update and represent the first major update to PRINCE2 since 2009.

The update in 2017 will only initially impact the English versions of the guidance and exams. Translated copies of the guidance and exams will follow in 2018 and beyond in our key market regions. See section 2.8 for clarification.

1.3 WHY IS THERE AN UPDATE TO PRINCE2?

AXELOS continually monitors global community feedback on the need for and value of updates to our entire portfolio and seeks to respond to it accordingly.

The feedback received is that the core elements of PRINCE2 remain as relevant as ever with PRINCE2's strength deriving from decades of Best Practice in project management across diverse organizations and industries.

After an extensive consultation period with our partners and PRINCE2 users (well over 75% of Accredited Organizations (AOs) agreed that PRINCE2 should be updated¹), AXELOS came to the conclusion that both the guidance and exams could be enhanced to provide even more practical, authoritative, and relevant guidance to anyone managing a project in today's environment.

The update reflects a wealth of expert feedback from PRINCE2 practitioners, who successfully apply the method in today's dynamic working environment, and who are well aware of the ever-growing pressure to achieve more for customers and stakeholders.

1.4 HOW HAS THE METHOD CHANGED?

This updated PRINCE2 affirms the method's tried and tested approach to project management, with its overall structure of seven *principles*, *themes*, and *processes*. In the new PRINCE2 guide, the *themes* chapters have been restructured to enhance flow and readability and to accommodate important new material on how to tailor projects.

¹ AXELOS Accredited Organization Consultation Survey, January 2016

The update is characterized by an emphasis on:

- tailoring PRINCE2 to the needs of organizations and project environments
- the *principles* that underpin PRINCE2
- greater clarity on the link between the *themes* and *principles*
- the restructuring of the *themes* guidance to accommodate specific examples of tailoring
- the practical application of guidance, with numerous examples, hints, and tips.

1.5 WHY IS TAILORING FEATURED SO STRONGLY IN THE UPDATED VERSION OF PRINCE2?

Flexibility has always been a key factor in the success of PRINCE2: the method is readily tailored to the needs of any organization, the project in hand, and the professional role of the person managing the project.

The philosophy and practice of tailoring is a thread that now runs throughout the guidance and the training programme. In fact, it permeates the entire thinking of the PRINCE2 2017 update.

While the update's increased and consistent practical emphasis on tailoring enhances PRINCE2's value to a wide range of organizations and job roles, the essential and universal *principles* of the method remain as valid as ever.

PRINCE2 has always been applicable in a wide variety of environments, and this includes environments that favour an agile approach to project management. The PRINCE2 2017 update includes specific guidance on agile adoption and makes direct reference, where relevant, to PRINCE2 Agile.

PRINCE2 is extremely flexible and versatile. Completely scalable: its *principles* remain consistent, but not all elements of the method need to be applied comprehensively to every project. To provide clarification on the mandatory elements, the PRINCE2 2017 update provides guidance on identifying the minimum requirement for a PRINCE2 project and on making selective, but optimum use of PRINCE2's elements to suit the scale of the project in hand.

1.6 WHAT TERM SHOULD BE USED TO DESCRIBE THE UPDATE?

The PRINCE2 name will remain unchanged.

For the purposes of differentiating between the old and new during 2017, AXELOS will refer to the updated version of PRINCE2 as the "PRINCE2 2017 update" or "the 2017 update".

1.7 WHO WAS CONSULTED ABOUT THIS UPDATE?

This latest evolution of PRINCE2 has been developed in close consultation and collaboration with project management professionals (practitioners, the AXELOS accredited community, academics) from the widest possible range of industry sectors and cultures.

The guidance was written by a team of three authors supported by three mentors. The guidance was also reviewed by over 100 project management professionals. The exams have been developed by a team of six examiners for both Foundation and Practitioner exams.

1.8 WHEN IS THE UPDATE FOR PRINCE2 TAKING PLACE?

AXELOS plans to launch the updated guidance and supporting exams in English by mid-2017. Please refer to section 2.8 for details on the release of non-English languages.

1.9 WHO IS DEVELOPING THIS UPDATE?

AXELOS has been working closely with a team of authors and mentors to develop this update for PRINCE2.

The members of the authoring team are:

- Nigel Bennett
- Robert Buttrick
- Phil Stanton

Supported by a group of mentors:

- Andy Murray
- Keith Richards
- Michelle Rowland

In addition to this team there is also a broad team of examiners:

- Chief Examiner: Michelle Rowland
- Practitioner Exam Team: Michelle Rowland, Adrian Hicks, Anne McGrath, Angela Faithful and Ravi Rebellly
- Foundation Exam Team: Michelle Rowland, Sue Childs, Steven Gardiner, Michal Kwiatek and Eralp Tezcan

An advisory board has also supported the development of the update. They have been supported by a wider team of over 100 reviewers, across two review stages and drawn across industry sectors and geographies.

1.10 WILL THERE BE ANY CROSSOVER PERIOD BETWEEN THE TWO VERSIONS OF THE EXAMS?

There will be a crossover period between the two versions of the exams. To facilitate an optimal transition, both versions will be available from the launch of the update until the end of 2017 to ensure there is minimal disruption to training and certification programmes. This allows organizations to complete training cycles across the changeover period.

From the 1st January 2018 it will not be possible to take an English version of the pre-update (current/2009) Foundation, Practitioner or Practitioner re-registration exams. This will only be applicable for English language versions, please see section 2.8 for further details about PRINCE2 in other languages.

1.11 IS THIS THE PRE-CURSOR TO PRINCE3?

No, this is not PRINCE3 nor a first step on the path towards it. PRINCE2 was the generic evolution of the original IT specific PRINCE project management approach. The PRINCE 2017 update remains a generic project management approach and therefore there is no need for a name change. This update is focused on enhancing the core product of PRINCE2 to ensure that it remains relevant and valuable to those who adopt the method.

1.12 WHAT DOES THE FUTURE HOLD FOR PRINCE2?

AXELOS is committed to the continuous improvement of PRINCE2 (and the rest of the PPM portfolio), as is demonstrated by this update. AXELOS will continue to monitor the PPM community feedback and continue to improve the portfolio whether through new product development, or the maintenance and updating of existing products.

2 The PRINCE2 2017 update guidance, exams and certification

2.1 WHAT ARE THE MAIN CHANGES TO THE EXAMS?

The changes to the exams are as follows:

- **Foundation exam:**

- AXELOS has taken steps to make the exam more efficient and focus more clearly on the core of PRINCE2. The major changes include:
 - Elements of the exam that are not part of the core have been removed (such as configuration management, which is now not described within the method) and assessment criteria around tailoring have been added (such as what must be applied from each theme in order to be adopting PRINCE2 in a project environment)
 - The emphasis on different parts of the syllabus has been readjusted, for example the *principles* feature more prominently, and there is a more equal weighting amongst the seven *themes*
 - Improvements to the exam design have been made, such as reducing the number of negative and list questions, and the number of questions on a paper has been reduced from 75 to 60.

- **Practitioner exam:**

- There is renewed focus on ensuring that candidates are equipped with the practical skills to gain value from PRINCE2 in their project environments. The major changes include:
 - The Practitioner exam will now test candidates on all parts of the PRINCE2 method
 - The emphasis on different parts of the syllabus has been readjusted, for example there are questions specifically around the *principles*, and the number of questions about management products has been reduced
 - The candidate is now tested on the general application of the core of each theme and process (at [Bloom's level 3](#)), and on their practical ability to assess, in a particular context, whether an approach to project management is effective and fit for purpose (at [Bloom's level 4](#))
 - Improvements to the exam design have been made, such as reducing the amount of 'additional information' needed to answer the questions, removing assertion reason and multiple response questions, and reducing the number of marks to 75.

2.2 WILL THE DIFFICULTY OF PRINCE2 EXAMS CHANGE WITH THIS UPDATE?

The average [Bloom's level](#) will increase marginally across both of the Foundation and Practitioner exams.

This has been balanced by reducing the number of questions or marks across the exams while maintaining the existing time allowance. AXELOS envisages that this will ensure that candidates are tested in a better way and are even better equipped to apply their learnings beyond the training course.

2.3 IF I HAVE THE CURRENT/2009 VERSION OF THE FOUNDATION EXAM, CAN I TAKE THE UPDATED PRACTITIONER EXAM?

Yes. The PRINCE2 2017 update does not affect the existing prerequisite requirements.

In order to sit the PRINCE2 Practitioner examination you must provide proof of having passed one of the following:

- PRINCE2 Foundation
- Project Management Professional (PMP)
- Certified Associate in Project Management (CAPM)
- IPMA Level A® (Certified Projects Director)
- IPMA Level B® (Certified Senior Project Manager)
- IPMA Level C® (Certified Project Manager)
- IPMA Level D® (Certified Project Management Associate).

Please see the [PRINCE2 certification pages](#) on AXELOS.com for further information.

2.4 WHEN WILL THE OLD EXAMS BE PHASED OUT?

The current version of the exams (based on the current/2009 edition of the guidance) in English will be phased out by the end of 2017.

For questions relating to non-English versions of the exams and guidance please refer to section 2.8.

2.5 WILL TSO REMAIN THE OFFICIAL PUBLISHER FOR PRINCE2?

Yes, TSO will be publishing the updated edition of PRINCE2.

The book will be available to purchase from the AXELOS store and the TSO bookstore in addition to other resellers.

2.6 WHEN WILL THE NEW PRINCE2 GUIDE BE AVAILABLE?

The new version of the guidance will be available in advance of the availability of the new exams. AXELOS will provide more detail about the publication and how to pre-order well in advance of the launch.

AXELOS, through our publisher TSO, will release a hard copy version in addition to online PDF and online subscriptions, all for the official launch.

2.7 ARE ALL THE PUBLICATIONS BEING UPDATED?

AXELOS is currently working on the development of the PRINCE2 Pocketbook to complement the main guidance. The launch of the pocketbook will be aligned with the main publication date.

AXELOS will share updates regarding other publications, such as the *Directing Successful Projects with PRINCE2* and *The Executive Guide to Directing Projects within a PRINCE2® and MSP® Environment* later in 2017.

2.8 WHAT LANGUAGES WILL THE UPDATED VERSION OF PRINCE2 BE AVAILABLE IN?

The updated guidance and exams will initially be available in English for the launch in mid-2017. Before launch, the guidance and exams will go through extensive testing and AXELOS will continue to review performance after launch.

AXELOS will use this period to ensure that the new exams and guidance are of the highest quality, and will then begin the process of translating both the guidance and the exams into the following languages:

- Dutch
- German
- Polish
- French
- Danish
- Norwegian
- Italian

AXELOS has selected these initial languages based on the current level of demand for PRINCE2 in each. As with all future translations, AXELOS will review any further translation requests on a case by case basis, supported with a complete business case.

A more detailed timeline will be provided nearer the launch date of the English version.

2.9 I HAVE THE CURRENT/2009 VERSION OF THE PRACTITIONER CERTIFICATE, WILL THE UPDATE MAKE THIS REDUNDANT?

Any current PRINCE2 Practitioner certificate holder who passed the exam before the 2017 update remains as relevant as any end-learner. Your current certification in PRINCE2 will remain valid until the end of its five-year period and it is still applicable for PRINCE2 digital badge available via the [PRINCE2 Membership programme](#).

AXELOS is, however, updating the way in which PRINCE2 Practitioners remain current. Please refer to section 2.10 for details.

It is recommended that any existing PRINCE2 Practitioners familiarize themselves with the changes through reviewing the new guidance or joining our [PRINCE2 Membership programme](#) which will provide exclusive content on the changes covered within the PRINCE2 2017 update.

2.10 ARE THERE ANY CHANGES TO THE WAY NEW PRINCE2 PRACTITIONERS CAN REMAIN CURRENT?

AXELOS is updating the way in which PRINCE2 Practitioners remain current, to reflect the changing nature of professional development. From the release of the new guidance and exams in mid-2017, end learners certified in PRINCE2 will remain current through a new programme linked to PRINCE2 Membership. This will enable our Practitioners to work at their own pace to remain current, and avoids the need for a mandatory re-registration exam.

The main elements of the new programme are:

- The new PRINCE2 Practitioner certificates have an expiry date of three years
- Candidates can retake the full Practitioner exam at the end of the three years to remain current. There will be no PRINCE2 2017 update re-registration exam

- The new programme though, offers an alternate option for candidates. In order to remain current with your certification, you must satisfy the following criteria within the three-year period:
 1. Have an active subscription to PRINCE2 Membership each year
 2. Complete the required 45 CPD points within the three years
- If a candidate has satisfied the above two criteria they will be considered current and issued with proof of their achievement
- Current PRINCE2 certification (issued prior to release of the updated PRINCE2 guidance and exam in mid-2017) remains valid until the expiry date shown on the certificate. Practitioners will need to join PRINCE2 Membership on or before the expiry date of their certificate. They will then be eligible to remain current via the new programme
- Candidates wishing to remain current in a language other than English can take the current/2009 PRINCE2 re-registration exam or take the full exam again in their language, where available. Going forward this will only be applicable if there is no PRINCE2 2017 update version of the exam available to the candidate in their language
- Trainers can choose to remain PRINCE2-certified via the new programme, or re-sit the Practitioner exam at the end of their three-year certification period.

AXELOS will share more information about this new programme in the coming months.

2.11 IF I HAVE THE CURRENT/2009 VERSION OF PRINCE2, CAN I STILL TAKE PRINCE2 AGILE® PRACTITIONER?

Yes. The PRINCE2 2017 update does not affect the existing prerequisite requirements for PRINCE2 Agile.

In order to sit the PRINCE2 Agile Practitioner examination you must provide proof of having passed one of the following:

- PRINCE2 Foundation
- PRINCE2 Practitioner
- Project Management Professional® (PMP)
- Certified Associate in Project Management® (CAPM)
- IMPA Levels A, B, C and D® (Certified Projects Director).

To find out more information about the prerequisites for PRINCE2 Agile please visit the [related certification page](#).

2.12 WILL THIS UPDATE AFFECT THE GUIDANCE FOR PRINCE2 AGILE?

As PRINCE2 2017 update affirms the method's tried and tested approach to project management, with its overall structure of seven *principles*, *themes*, and processes, there will not be a major impact on PRINCE2 Agile.

Where the PRINCE2 Agile guidance has directly referenced or quoted the current/2009 PRINCE2 guidance, AXELOS will in due course make the required changes.

PRINCE2 Agile remains current and valuable to our end learner and accredited community. AXELOS expects continued strong growth into 2017 and beyond.

2.13 WILL TRAINING BE MANDATED FOR PRINCE2 FOUNDATION AND PRACTITIONER?

As with similar AXELOS products, training is not mandated, although it is strongly recommended for both PRINCE2 Foundation and Practitioner qualifications. If you are undertaking training as part of your exam preparation it is important to make sure it is with an AXELOS accredited training provider. The advantage of training is that the Accredited Training Organization (ATO) is able to support individuals and provide any necessary clarification of the guidance including relevant industry examples.

AXELOS has taken this decision as a direct response to community feedback, where candidates have requested that training not be mandated in order to take our certifications.

3 AXELOS partner questions

3.1 WHAT IS THE ACCREDITATION PROCESS FOR THE UPDATE?

AXELOS is working closely with all of our Examination Institutes (EIs) to ensure that there is a smooth, efficient, and high quality transition between the two versions of PRINCE2.

The basic information regarding accreditation is as follows:

- All current PRINCE2 IP licenses will cover both versions of PRINCE2
- For queries relating to trainer requirements please see section 3.2
- For queries relating to courseware accreditation please see section 3.3

If you have any further questions relating to the accreditation process, please contact your EI.

3.2 WHAT DOES AN EXISTING PRINCE2 TRAINER HAVE TO DO IN ORDER TO DELIVER TRAINING ON THE PRINCE2 2017 UPDATE VERSION OF THE EXAM?

AXELOS will require all trainers to pass the new PRINCE2 Practitioner exam in order to train on the new version of that exam in a given language. This is to ensure that trainers are familiar with and understand the content contained within the new PRINCE2 Practitioner exam.

These trainer exams will be available for free to training organizations for a specified period of time. AXELOS is working with the EIs to determine the full length of this period and will update ATOs accordingly. If unsuccessful at the first attempt, trainers will be entitled to one free resit within the specified period of time. These free exams will only apply to existing accredited PRINCE2 trainers.

Once a trainer has passed the new PRINCE2 Practitioner exam they will be ready to deliver training based on the new syllabus.

Trainers will not need to take and pass the new PRINCE2 Foundation exam.

3.3 WILL COURSE MATERIALS SUCH AS COURSEWARE NEED TO BE UPDATED?

An update will be required to existing courseware and materials due to the changes to the guidance and exams. This will require all courseware to be reaccredited.

The re-accreditation of courseware should be conducted via the usual process with your EI and will be considered business as usual.

3.4 WHAT SUPPORT WILL AXELOS OFFER ACCREDITED TRAINING ORGANIZATIONS (ATOS) AND TRAINERS?

AXELOS will provide the below items by the stated date in advance of the launch. These will be available as downloads on our partner portal.

- All of the newly designed diagrams in png format (please note this affects all current diagrams within PRINCE2) - 10 January
- Draft copy of the guidance - 10 January
- Change list documentation - 10 January

- Draft syllabus for the PRINCE2 Foundation examination - 10 January
- Draft syllabus for the PRINCE2 Practitioner examination - 10 January
- Sales and marketing toolkit (see section 3.9 for details) - 10 January
- Copy of the trainer readiness presentation - By the end of Q1
- Foundation and Practitioner sample papers - To align with trainer readiness sessions.

AXELOS will also provide support to ATOs via trainer readiness activities to aid in their preparations to deliver the PRINCE2 2017 update. This will be in the form of:

- Face to face trainer readiness sessions in the UK, Germany, India, and Australia to take place in March. These sessions will also include a chance for trainers in attendance to take the new Practitioner examination (and gain trainer re-accreditation). These sessions will be run in English only.
- Online training videos (available via the partner portal) for those trainers unable to attend the trainer readiness sessions. Provision will be put in place with the Examination Institutes (EIs) for trainers who do not attend the face to face events to take the exam in advance of the mid-year launch of the new exams.

AXELOS would strongly encourage your lead trainer to attend these face to face events in order to help prepare your organization for the PRINCE2 2017 update. Places are limited and will be managed carefully to provide the greatest breadth of global ATO enablement.

If you are interested in attending or sending your trainers to one of the face to face events, please request your place by following [this link](#).

3.5 WILL AXELOS PROVIDE ANY ASSISTANCE TO ACCREDITED TRAINING ORGANIZATIONS TO UPDATE THESE COURSEWARE MATERIALS?

AXELOS will provide ATOs a copy of the presentation deck used during the trainer readiness session and copies of all of the new diagrams contained within the new guidance.

3.6 WILL THE PRINCE2 2017 UPDATE MEAN AN INCREASE IN THE EXAM PRICE?

AXELOS will not change the price that has been set to EIs for the PRINCE2 Foundation and Practitioner exams in light of the PRINCE2 2017 update.

3.7 WHEN WILL COPIES OF THE NEW GUIDANCE BE AVAILABLE?

AXELOS will make a draft version of the guidance available to download from the [AXELOS partner portal](#) on 10 January.

Hard copies of the guidance will be made available to trainers attending the face to face trainer readiness sessions and to trainers taking the new Practitioner exam after the events to ensure that they can sit the exam.

3.8 HOW WILL THE UPDATE IMPACT NON-ENGLISH VERSIONS OF THE GUIDANCE AND EXAMS?

As referenced in section 2.8, the PRINCE2 2017 update will only be available in English for the launch in mid-2017. Before launch, the guidance and exams will go through extensive testing and

AXELOS will continue to review performance after launch. Once this is complete, the process of translating both the guidance and exams into the initial seven languages will then begin.

All current/2009 non-English versions of the guidance and exams will be valid until otherwise stated by AXELOS.

AXELOS has selected the initial languages based on the current level of demand for PRINCE2 in each country where these languages are spoken. As with all future translations AXELOS will review any further translation requests on a case by case basis, supported with a complete business case.

3.9 WILL WE BE ABLE TO DELIVER BOTH VERSIONS OF THE EXAMS AT THE SAME TIME?

Yes, during 2017 ATOs will be able to offer both the current/2009 and 2017 update exams concurrently.

This is to ensure that ATOs who offer a range of learning experiences will still be able to deliver the correct version of the PRINCE2 exam and not delay transition to the PRINCE2 2017 update.

AXELOS will require Is and ATOs to clearly communicate to candidates which version of the PRINCE2 exams that they are training for and being examined on.

3.10 WILL THERE BE ANY MARKETING SUPPORT FOR PARTNERS FOR THE UPDATE?

AXELOS has provided a [Sales and Marketing Toolkit](#) to support your efforts in the lead up to the launch. This toolkit features:

- Animated video
- PRINCE2 2017 update brochure
- New PRINCE2 brochure
- Sales fact sheet
- Draft website copy
- Sales presentation
- Email templates
- Digital banner assets.

As with all of the AXELOS sales and marketing toolkits these are to be used as you see fit. Before the public announcement AXELOS delivered a webinar covering the update, the proposed marketing plans and messaging. If you were unable to attend these sessions, you can [watch the recording here](#).

As the launch date approaches AXELOS is keen to organize as many joint activities as possible with our partner community to help promote the update to your customers. These could be in the form of joint marketing campaigns, supporting your hosted events through providing speakers or collateral or any activity you think would add value to your sales and marketing activities. If you are interested in running any joint campaigns with AXELOS, please email Tom Lynam at Tom.Lynam@AXELOS.com.

